Financial Coordinator

The financial coordinator at the Metro Health Cancer Center is here to help you alleviate the financial stress and strain that can occur during your care. Even with health insurance, the financial impact of cancer treatment can still be significant. Our financial coordinator will walk through the process with you and help identify assistance options.

Our financial coordinator can review materials, make sure you understand documents and offer assistance in a number of areas, including:

- Payment plans.
- Financial applications.
- Medical bills and your Explanation of Benefits (EOB).
- Billing or personal balances.
- Insurance benefits and obligations.
- Deductibles or copays with your insurance plan.
- Authorizations or appeals if services are denied.
- Helping uninsured patients with any applicable resources.

Use this area to keep track of bills and record any questions you may have before you meet with the financial coordinator.

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No appointment is needed. Just let any staff member know you’d like to meet with the financial coordinator.